



HELP HOTLINE

Crisis Center Programs

CALL CENTER(S)

Crisis Intervention

24 hour crisis intervention hotline for individuals experiencing at most any type of crisis.

Suicide Prevention

24 hour suicide hotline for individuals contemplating suicide, or concerned individuals who are seeking for help for a loved one.

2-1-1 Information and Referral

24 hour centralized information and referral center for individuals seeking various services in the community. This is done through a comprehensive computerized database of community resources.

National Suicide Prevention Line

24 hour suicide hotline through NSPL. Serve as an overflow and after hour call center for multiple states including Ohio. 1-800-273-8255 (TALK)

Senior Line

Information, referral and support services to individuals 55 and over.

TDD

After hours message service for deaf and hearing impaired through *TDD (Telephone Device for the Deaf)*. Information, referral and mental health services also provided, along with dispatch for emergency situations.

Warmline

Peer to peer program specializing in helping individuals who are lonely, depressed, and/or have drug and alcohol related problems.

PROGRAMS

Guardianship

Provide guardianship services to residents of the Valley who are mentally ill or developmentally disabled.

MCHOP (Mahoning County Housing Opportunities Program)

Provides housing for individuals and families who are consumers of the mental health and recovery system.

PATH (Project for Assistance in Transition from Homelessness)

Conduct outreach in Mahoning and Trumbull Counties attempting to engage homeless individuals and guide them to support services.

Payeeship

Provide authorized representative payeeship services for mental health and developmentally disabled individuals in the Valley.

Victims Assistance

Immediate crisis intervention and emergency linkage for victims of crime, including domestic violence and rape.

Cold Weather Emergency Program

Provides referral for shelter for homeless individuals and families in Mahoning County from December 1st through March 31st.

The Community Center and Peer Resource and Recovery Center

The Community Center located on the Northside of Youngstown and the Peer Resource and Recovery Center located in Downtown East Liverpool are tailored to meet the needs of people with mental illness. There are activities throughout the day that are both educational and informative. They are Recovery focused and the activities provided include; wellness groups, coping skills, social and recreational activities to name a few.

PREVENTION, SUPPORT & EDUCATION

Suicide Prevention Education

Speakers available to discuss suicide prevention at schools, groups and trainings.

Survivors of Suicide Support Group

Sponsor and facilitate support group for families and friends of persons who have completed suicide.

B.R.I.D.G.E.S. (Building Recovery of Individual Dreams and Goals through Education and Support)

Course for mental health consumers to provide support and education about mental illness.

W.R.A.P. (Wellness Recovery Action Project) and New Horizons Support Group

Continued support for individuals with mental illness.

Victims of Crime Support Group

Sponsor and facilitate a support group for victims of crime.

Special Navigator for Families with Special Needs

A parent/family specialist provides free guidance to help families with children who have mental health and or special needs. Available to Mahoning and Trumbull County residents.

211 Database

A comprehensive, up-to-date database of local health and social services is the backbone of 211. Call specialists use the database to refer callers to resources. Individuals can access the database, too, free of charge. Visit helphotline.org and click the button to search the 211 database.



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MISSION STATEMENT

To provide crisis intervention, suicide prevention and intervention, referrals, support services and counseling services to persons experiencing mental health related and/or situational problems.

DONATIONS

- Help Hotline Crisis Center Inc. has been approved as a non-profit 501 (c) 3 organization and is incorporated under the laws of the state of Ohio. Gifts and donations are tax deductible to the extent permitted by law.
- For Donations visit www.help hotline.org

VOLUNTEER

Help Hotline Crisis Center gladly accepts caring, compassionate individuals who are committed to helping others in the community. Volunteer training occurs regularly. Call for more information.

Hotline 2-1-1

24 hours a day 7 days a week

Mahoning, Trumbull, Columbiana Counties

Or 330-747-2696, 330-424-7767

1-800-427-3606 (toll free)

- Administrative Line: 330-747-5111
- Website: help hotline.org
- E-mail: hhcc@help hotline.org

P.O. Box 46 • Youngstown, OH 44501

Community Center

1344 Fifth Ave., Youngstown, OH 44505

Peer Resource & Recovery Center

509 Market St., East Liverpool, OH 43920

Visit us on Facebook:

Help Hotline Crisis Center



Crisis Center



SUPPORTED IN PART BY:



Mahoning and Trumbull Counties



Area Agency on Aging



ACCREDITATIONS AND CERTIFICATIONS



CARF International



American Association of Suicidology



Aspires to Excellence
AIRS
INTERNATIONAL
The Standard For
Innovation and Best Service